

To Our Valued Customers and Vendors:

Anderson Equipment Company is a critical infrastructure supplier and has been designated by the federal and state governments as an “essential business”. This designation has enabled the company to remain fully operational at all of our 18 locations.

The health and safety of our employees and business partners is paramount. Until May 1, 2020, we request the following modifications to our normal business operations. This will allow us to continue to serve your equipment, parts and service needs while minimizing potential risks:

- When possible, please minimize visits to our facilities to place parts orders. Placing orders over the phone or our website is greatly appreciated.
- Anderson’s Service departments continue to operate at their normal capacity. However, we ask that you communicate with our managers over the phone or electronically. We will increase our communications via email using photos and videos when necessary to illustrate issues with your equipment.
- Your Sales and PSSR representatives are working remotely at this time. They are available via phone and email to quickly deliver the best solution for your needs. Our employees will provide timely support while complying with any special policies your business has recently implemented.
- In accordance with government directives, we have employees working remotely when it is possible. This may delay our responses to certain requests but we will address your concerns as soon as possible.

Anderson is incredibly fortunate to have a team of dedicated employees. Rest assured that our committed employees are available to meet your critical service and support needs during these challenging times.

Sincerely,
Judy Anderson
President – Anderson Equipment